

PACKShipUSA *We pack, we ship ... anything, anywhere!*

Your source for packaging and shipping your valuable merchandise.

Here's how it works:

step
1

Get the rate.



PackShip USA Call Center provides rate for shipping service.

step
2

Get the merchandise.



PackShip USA picks up the merchandise and takes it to its warehouse.

step
3

Inspect, wrap & pack.



Merchandise is inspected, wrapped and professionally packaged.

step
4

Ready to ship.



In 3-to-5 days, the merchandise is ready to ship. It is released to a freight company who carries it to your area.

step
5

Delivery status.

PackShip USA contacts you to provide you the tracking number, estimated arrival date and receiving instructions.

step
6

Merchandise delivered.

Depending on the delivery option selected, the merchandise is delivered via curbside or inside your home or office. For details on the curbside and inside delivery options, see the reverse side.

PACKShipUSA

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Delivery Options Description Sheet

1. CURBSIDE DELIVERY

Packaging Description: During the packaging process, all “touch” points (edges, corners, sharp points) of the furniture are packaged with a protective foam called Foam In Place (FIP). FIP is manufactured foam that is dispensed with a machine in a liquid state. While being dispensed, it expands and conforms to the object, creating a mold as it sets up. This creates a custom fit around the touch points of each furniture piece. A gray film is placed between the furniture and the liquid foam so the FIP does not touch the furniture. All flat sides and tops are protected with 3/4" polystyrene sheets. A custom box made from 275 pound test, double wall cardboard sheeting covers the furniture piece. After boxing, large furniture pieces are strapped to pallets for easy transferring by the carrier.

Delivery Description: After the furniture is thoroughly packed, it is shipped via less-than-truckload (LTL) common carrier (such as Yellow Freight, American Freightways, etc.). Once the shipment arrives to the destination terminal, PackShip USA will call the receiving customer to let them know it has arrived and provide the customer with the carrier’s phone number to call to schedule delivery. The LTL common carrier will use a 28’ or 48’ tractor trailer unit to make delivery. **The delivery will be made with one driver and the trailer will not have a liftgate. The customer must have someone on hand at delivery to provide assistance to the driver during unloading.** Additional people may be required depending on the size of the order being delivered. The LTL carrier’s obligation is to unload the shipment to the customer’s curbside. It is the customer’s responsibility to take the furniture inside the home. Extra charges will apply if the customer requests to have the shipment carried inside the home. After unloading and before the driver leaves, the customer should inspect the furniture for damage. Product damage is rare, however, if damage is found the customer should note the damage in the appropriate box on the Delivery Receipt (provided by the driver) and then sign. Contact PackShip USA immediately and a claim will be filed. (Note: If there are any tears, indentations, or holes on the exterior of the package, but no damage is found, the customer should still note on the Delivery Receipt that the packaging contained holes and/or tears.) The delivery time for the Curbside Delivery method is 10-14 business days. This delivery method generally is less expensive than the Inside Delivery with Set Up method.

2. INSIDE DELIVERY WITH SET UP

Delivery Description: When furniture is shipped to a customer for inside delivery with set up, a specialty carrier such as Bekins or Mayflower will perform the delivery to the customer’s home with two men. Once the shipment arrives to the destination terminal, PackShip USA will call the receiving customer to let them know it has arrived and provide the customer with the carrier’s phone number to call to schedule delivery. The carrier will deliver the furniture in a 45’ or 48’ tractor trailer unit. The delivery will be made with two men and the trailer will have a ramp and/or liftgate. The two men will carry the furniture to the room(s) requested and set up the furniture (i.e., assemble beds, place hutch tops on hutch bases, etc.). After unloading and before the drivers leave, the customer should inspect the furniture for damage. Product damage is rare, however, if damage is found the customer should note the damage in the appropriate box on the Delivery Receipt (provided by the driver) and then sign. Contact PackShip USA immediately and a claim will be filed. The delivery time for the Inside Delivery with Set Up method is 14-21 business days. This delivery method generally is more expensive than the Curbside Delivery method.